

# MIScorecard Performance Summary

Agency: Bureau of Construction Codes  
 Director Irvin Poke  
 Period: April 2012

## SCORECARD

### Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
<b>Bureau of Construction Codes</b>							
Permit Processing	Green	➡	85%	99.8%	99.8%	Monthly	Percent Processed Within 5 Business Days
Processing requests for Plan Review	Green	⬇	80%	98.9%	99.4%	Monthly	Processing requests for Plan Review - First review within 21 calendar days
Processing Certificates of Occupancy	Green	➡	90%	100.0%	100.0%	Monthly	Processing Certificates of Occupancy within 5 days of request
License Application Processing	Green	➡	85%	100.0%	100.0%	Monthly	Percent Processed Within 10 Business Days
Renewal License Application	Green	➡	85%	100.0%	100.0%	Monthly	Percent Processed Within 5 Business Days
Building Permits Issued		⬆	N/A	107	102	Monthly	Number of Building Permits Issued